



Septodont CSR Strategy

2024 REPORT

Lead with care.
Grow with purpose.



Olivier Schiller
Chairman of the Board

Karim Khadr
Chief Executive Officer

At Septodont, caring has always been our compass.

As a world leader in dental anesthesia and a trusted industrial partner, we believe that our responsibility is to conduct our business with rigor, ethics and fairness. But our role extends far beyond the products we deliver. For us, caring also means committing — to our people, our customers and patients, our communities, and the planet we all share.

As a family-owned company, we stay true to our values, acting with commitment and dedication, driven by a long-term vision and strong ambitions.

We are convinced that financial performance can only be achieved by a holistic, impact-driven, and sustainable growth. In 2024, this mindset opened a new chapter for Septodont and its CSR commitments — one marked by accelerated momentum and tangible results.

Through this CSR report, we are proud to share the progress we have made so far, as well as the ambitious strategy that will guide our actions in the coming years across our four pillars: Cultivate Trust, Care for our People, Preserve Nature, and Nurture Solidarity.

At our sites, concrete initiatives have been launched, powered by the energy and the enthusiasm of our teams at every level.

As a result, we have already reached meaningful milestones. To name just a few: in 2024, our employment rate of people with disabilities significantly exceeded legal requirements in France (8.7% at Septodont SAS and 12.9% at SOFIC); we provided essential dental care to over thousands vulnerable individuals worldwide; and we reduced our CO₂ emissions by 8.4% (scopes 1 & 2).

These early outcomes are promising and inspire great confidence. Yet we know this is just the beginning. In a fast-changing world marked by uncertainty, we firmly believe that successful transformation relies on consistency, innovation, and deep alignment between our strategy, our values, and our everyday actions. Our collective efforts are already proving that embedding CSR into everything we do not only amplifies our positive impact — it also strengthens our long-term resilience and success.

As Chairman of the Board and CEO, we share a strong conviction: CSR is not a distant goal, but a present commitment we turn into lasting progress.

And this is the path we have chosen: to lead with care and grow with purpose.

Olivier Schiller

Karim Khadr



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Septodont, a French Company with Global Reach and Long-Term Vision

Septodont is the global leader in dental pain management.

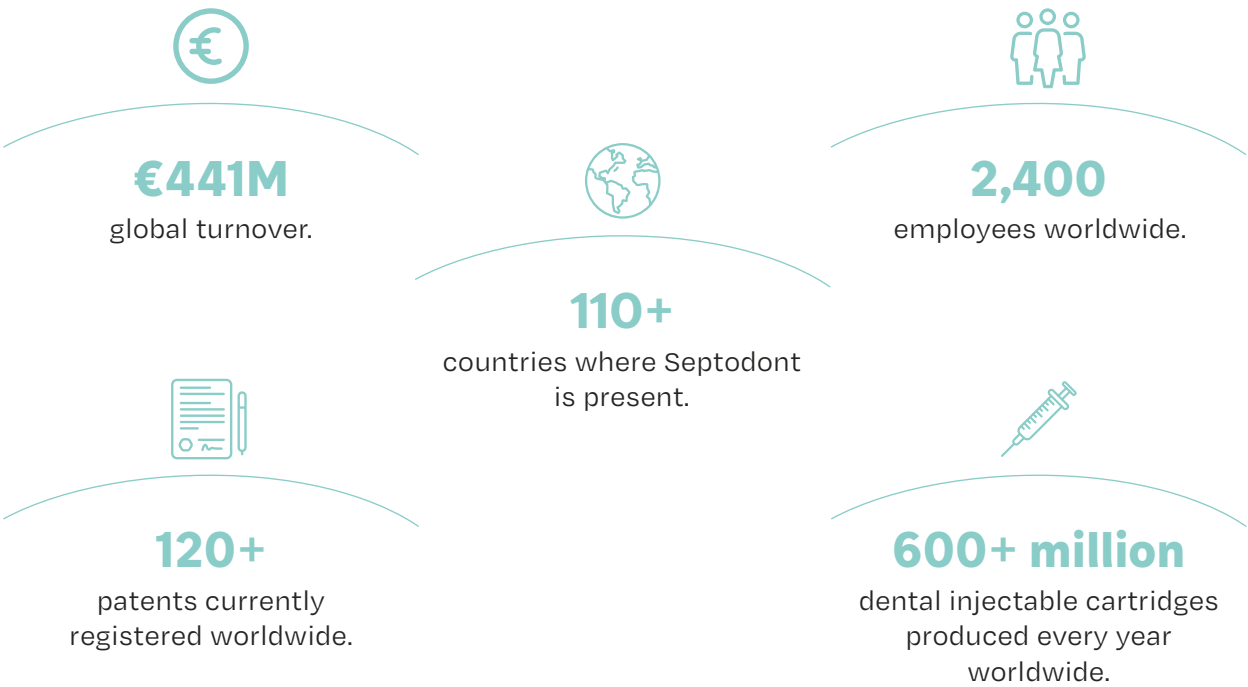
With seven production sites located on three continents, we provide a wide range of dental solutions and pharmaceutical services to healthcare professionals in more than 110 countries.

We are a French, family-owned company, with a long-term vision rooted in care and innovation. Our growth relies on a strong customer-centric culture that drives us to innovate and invest in research, dental education, and sustainability.



A Septodont company, Novocol Pharma is a high-volume embedded Contract Development and Manufacturing Organization (CDMO) specializing in aseptic cartridge fill-finish and combination products assembly. Located in Cambridge, Canada, Novocol Pharma has become a global center of excellence for sterile injectable manufacturing. As an example of our numerous successful initiatives, we inaugurated in 2024 a new mRNA vaccine fill-finish production line at our Cambridge facility - a major milestone that strengthens our ability to meet the evolving needs of our partners and clients worldwide.

Septodont at a glance (2024):



Operating seven manufacturing sites worldwide



A Legacy of Care and Innovation

Septodont was founded in 1932 by Annie and Nestor Schiller, with a clear mission: enhance lives by providing innovative, safe, and effective healthcare solutions.

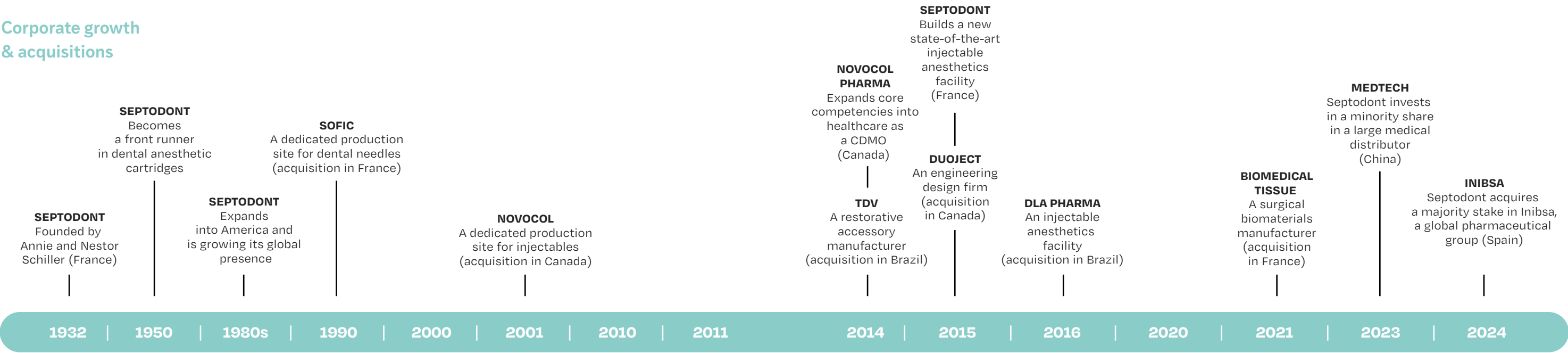
More than nine decades later, this original commitment remains at the core of our identity. Henri Schiller, son of the founders, played a pivotal role in shaping the company's international expansion and influence.

Since its inception, the Group has grown from a pioneering dental manufacturer into a global healthcare company. Today, our expertise serves dental practitioners as well as a broad range of healthcare professionals, benefiting an ever-growing number of patients around the world.

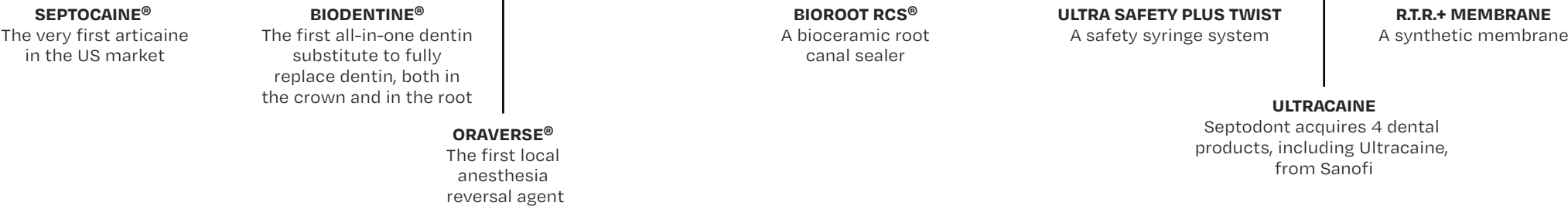
From the introduction of articaine, a widely-used dental local anesthetic, in the United States, to the development of bioactive materials like Biodentine, Septodont keeps innovating and now holds 120 patents worldwide.

Key dates:

Corporate growth & acquisitions

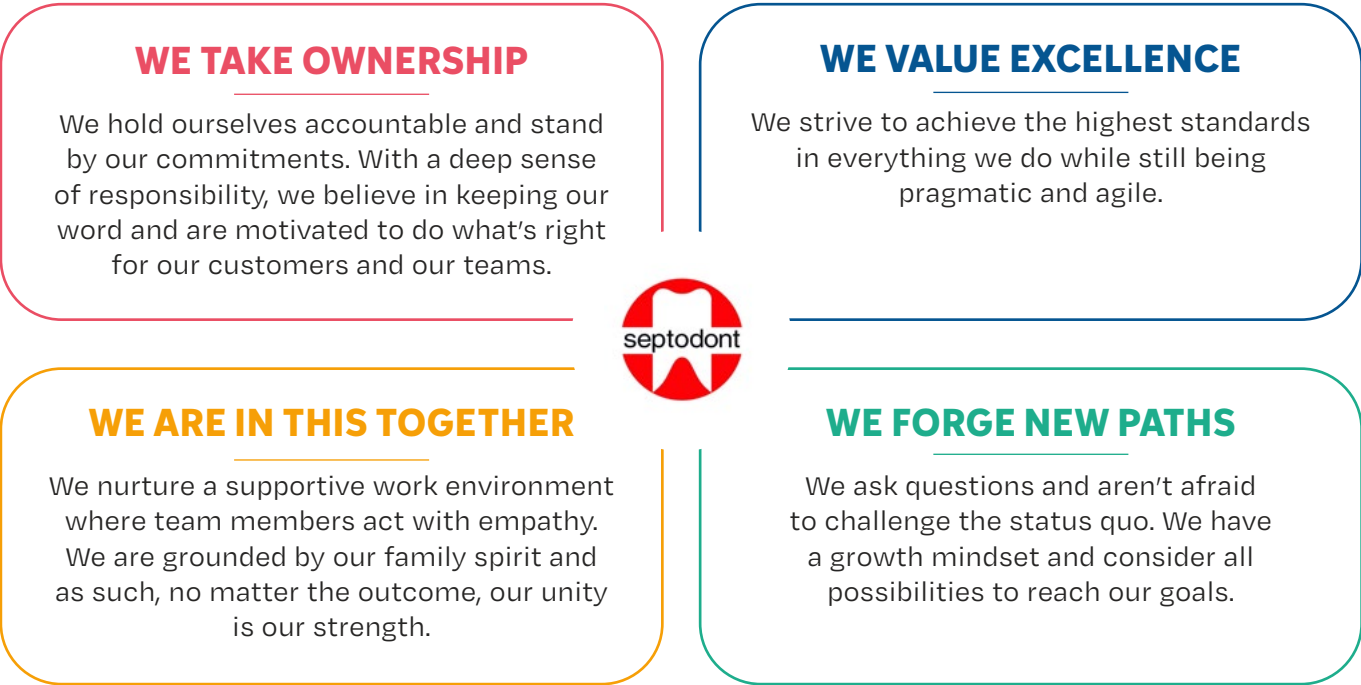


Main products



Our Values

Our values are an essential component of our company culture. They define what we stand for and how we operate, and shape the way we show up each day for one another and for those we serve.



Our Commitment to Corporate Social Responsibility

Since 1932, our family-owned pharmaceutical Group, built on the expertise of three generations, has consistently cultivated a sense of care.

Because oral health directly impacts overall health, this sense of care has shaped our ongoing efforts to enhance healthcare, continually strengthening our quality requirements and standards. Drawing on our expertise and leadership in oral health, we have expanded our industrial capacity to serve healthcare professionals and reach more patients.

Our role as a trusted leader in the healthcare sector comes with a responsibility to act ethically and lead by example. Our pursuit of excellence drives us to continuously improve the quality of our services and respond to the needs and well-being of our customers and patients. We achieve this by developing tailored solutions, making a positive societal impact, and honoring our corporate social responsibility (CSR) commitments.

Our independence allows us to stay true to our values while embracing agility and long-term vision.

Today, we are advancing responsibly through comprehensive organizational change. This evolution involves every part of our company. We are not changing who we are; we are taking full responsibility for how we operate. As a key player in the healthcare industry, we recognize our duty to adopt sustainable practices that create value beyond financial performance.

Our CSR strategy is structured around four complementary pillars that cover the full scope of our responsibilities as a healthcare company.

The 4 Pillars of our CSR Strategy



Cultivate Trust

- Governance
- Business conduct
- Excellence towards our customers and patients



Care for our People

- Health, safety and well-being
- Talent development and employee engagement
- Diversity, inclusion and equal opportunity



Preserve Nature

- Low-carbon transition
- Water protection
- Biodiversity preservation



Nurture Solidarity

- Access to dental care
- Social and solidarity actions
- Emergency support
- Cultural patronage

Strengthening CSR Governance to Support Long-Term Impact

At Septodont, corporate social responsibility is not a standalone initiative. As the Group enters a new phase of growth, CSR is increasingly embedded in how we operate and make decisions.



Aïcha Goudiaby, Chief HR & Communications Officer

CSR is a core part of how we operate. As a family-owned company, it is embedded in both our culture and strategy, guiding us to act with integrity, purpose, and long-term vision. We see it as a natural expression of our values and our role in society. Whether it's through environmental stewardship, community engagement, or ethical governance, we are committed to making a positive impact and contributing to sustainable progress in all the territories where we operate.

Among the many areas we focus on, the management of our human capital is especially critical. We approach it with care, ambition, and a deep sense of responsibility. It is through our people that our values come to life and our goals are realized. We strive to create an environment where they can thrive, grow, and feel valued. This means investing in their development, listening to their needs, and fostering a culture of inclusion and respect. By supporting our teams and encouraging their potential, we strengthen our business and reaffirm our commitment to responsible leadership.



Loïc Allanos, Director of Corporate Social Responsibility

CSR strategy is led by the Global CSR Committee who meets quarterly, bringing together Executive Committee members and key department leaders who champion CSR issues across the Group.

This strategic body ensures coherent and effective steering of our CSR roadmap, fostering synergy between initiatives and Group priorities. It promotes shared vision, fluid communication, and strong team engagement around environmental, social, and societal challenges.

The goal is to make CSR a true driver of performance, innovation and resilience for the Group.



Cultivate Trust

Cultivating Trust with our Stakeholders

Operating in a complex and highly regulated industry, Septodont is setting a high standard of integrity. We build trust throughout our value chain by consistently applying responsible practices with our employees, suppliers, customers, and the patients who rely on our products.

We are driven by a clear commitment to act with transparency, reliability, and care. Our approach to responsible practices is guided by three pillars: strong governance, ethical business conduct, and a culture of excellence in serving those who depend on us.

Building Governance that Supports Growth

Septodont relies on agile, international governance through thematic committees that guide decisions and support responsible growth.



A New Chapter in Leadership

In June 2025, Septodont began a new chapter with Karim Khadr's appointment as Chief Executive Officer, succeeding Olivier Schiller, who now chairs the Advisory Board. This transition ensures continuity in values and ambition.

The new leadership aims to build on the Group's legacy of commercial expansion and portfolio development, while embracing a more outward-looking approach. By focusing on customer needs, market dynamics, and external challenges, Septodont will drive greater innovation in the field, strengthen its financial foundation, and ensure sustainable growth for the future.

To cultivate trust across the organization, Septodont redefined its governance model, updating both the missions and composition of its committees. Global committees develop strategies, make key decisions within specific domains, ensure alignment with the overall strategy, and monitor the implementation and effectiveness of actions.

The Executive Committee sets the strategic direction, ratifies policies, approves budgets, and manages major initiatives. Decisions are cascaded to operational teams.

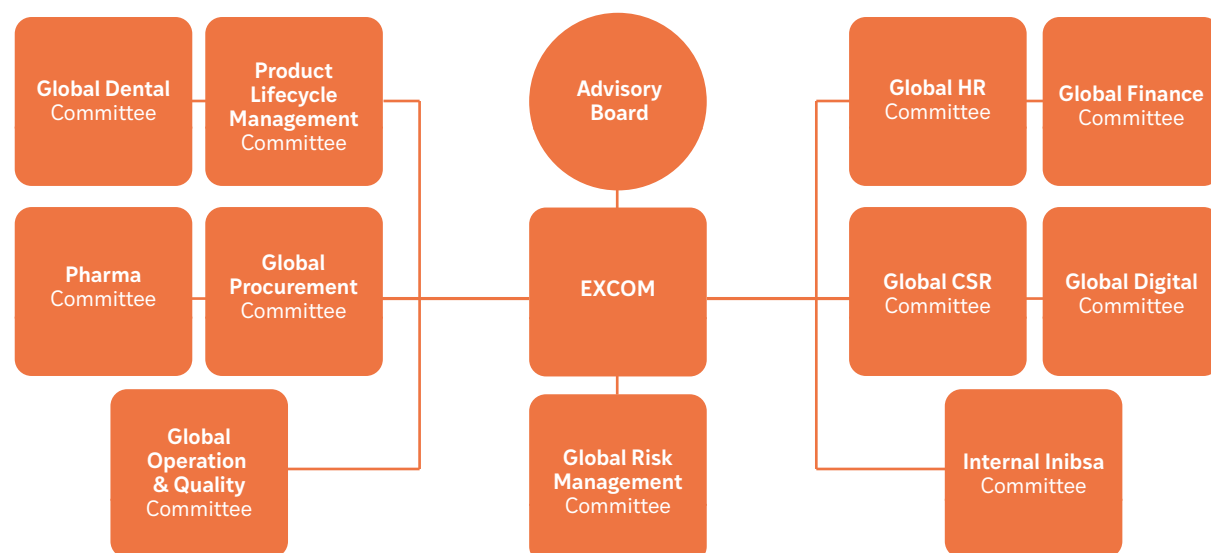
Septodont's Risk Management Committee helps identify, assess, and anticipate operational, financial, and strategic risks. Its role is to protect the Group's continuity and support informed decision-making. By embedding risk awareness into governance, Septodont reinforces its ability to act responsibly with agility in the face of evolving challenges.

Alongside the Risk Management Committee, the Corporate Social Responsibility Committee plays a pivotal role in fostering resilience, promoting ethical practices, and ensuring a lasting positive impact.

The Advisory Board

The Advisory Board, chaired by Olivier Schiller, is a voluntary governance body that brings external expertise into Septodont's strategic decision-making. As part of broader restructuring, its composition and mission were updated to enhance the relevance of discussions and ensure alignment with the evolving challenges of the healthcare sector.

Strengthening Trust through Governance



Olivier Schiller, Chairman of the Board

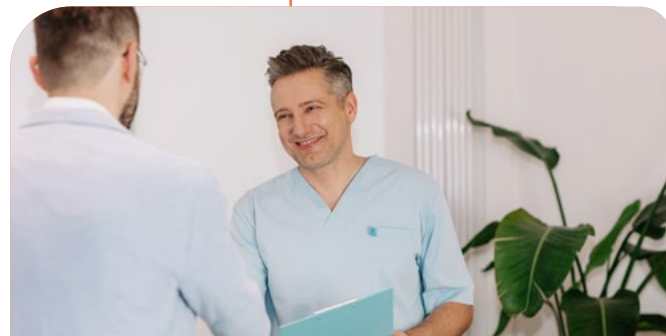
Our Advisory Board, established several years ago, is an integral part of our broader governance framework. Its role is to provide fresh perspectives and strategic advice to address business challenges and explore new opportunities. As Chairman of the Board, my focus remains on Septodont's long-term growth.

I continue to serve the organization as a representative of the shareholder family, while actively contributing to the company by reviewing and validating its performance and business strategy, and by making key investment decisions in both financial and human capital.



Acting with Integrity

Septodont promotes a culture rooted in ethics and compliance to guide responsible practices. These efforts help build trust with employees, customers, and partners.



Ethics in Action

At Septodont, we act with a commitment to ethical standards and transparency. Our Code of Ethics sets clear expectations for integrity, fairness, and vigilance, ensuring that every employee and partner acts responsibly and in the best interest of patients.

At the end of 2024, Septodont decided to merge its Legal and Ethics teams to better support the growth of its activities and provide clear guidance to its teams. To further strengthen its integrity, Septodont also welcomed the expertise of a new Ethics & Compliance Manager.



Rémi Levy, Group General Counsel

By combining the expertise of its Legal teams with robust ethical frameworks, Septodont is developing a business conduct that enables the company to operate effectively within a rapidly evolving global regulatory environment.

Embedding Responsibility in our Supply Chain

In 2024, Septodont complied with the new Canada's Forced Labor and Child Labor Act, which requires companies operating in Canada to describe the actions taken to reduce the risk of forced or child labor at any stage of the production of goods imported into Canada.

Additionally, our Procurement Team worked on structuring and strengthening our responsible purchasing approach at Group level. A Responsible Purchasing Charter project for 2025 will define the principles and commitments with our partners. Septodont also progressively integrates CSR criteria into calls for tenders and uses the EcoVadis tool to evaluate CSR performance of suppliers.



Cindy Lee Heinz, General Counsel, Americas, Novocol Pharmaceutical of Canada

Ensuring compliance with Canada's Forced Labor and Child Labor Act offers Canadian enterprises like Novocol a valuable opportunity to assess and reinforce the human rights standards within their supply chains.

Driving Excellence across the Value Chain

Quality is central to our mission. It ensures long-term success and drives excellence in safety, service, and performance across our entire value chain.

Fostering a Culture of Quality

Our Quality Policy is built on five essential dimensions, as shown in the adjacent diagram. This policy is supported by a strong commitment to quality, where every employee plays a role.

To encourage this culture and reinforce trust in our operations, we have defined ten shared behaviors to guide our teams. These include being transparent and honest, respectful and constructive, and following through on commitments. Quality is embedded in our everyday actions.

19

inspections by health authorities in 2024 that demonstrated a strong level of compliance with GMP (Good Manufacturing Practices).



Anne Lecoq, Vice President of Quality

Quality is not just a regulatory requirement — it's a shared responsibility and a mindset. In our industry, every action matters, and every decision can impact a patient's life. That's why a strong quality culture must be present at every level of the organization.

It's built on rigor, transparency, and respect for procedures, but also on the courage to speak up when something isn't right. Embracing quality behaviors means safeguarding patient safety, ensuring the sustainability of our company, and taking pride in the work we do.

Our Quality Policy

The Septodont Group provides products and services that help healthcare professionals in their practice and contribute to their patients' health and well-being.



Safeguarding Patients through Vigilance

At Septodont, pharmacovigilance, medical device vigilance, and cosmetovigilance involve actively monitoring the safety of all our products once they are in use. We follow strict international regulations to detect, assess, and prevent any adverse effects. We also monitor complaints, which supports continuous improvement efforts and helps us protect patients while maintaining trust in our products.



Care for our People

Caring for our People, Building a Better Workplace

We believe a fulfilling career begins with a respectful and empowering environment that nurtures personal growth and well-being. Our human resources policy is designed to help every employee reach their full professional potential while cultivating a culture of openness and care.

Decisions are informed by input from employees, social partners, and operational working groups. We are committed to improving our workplace and using our experience to inspire others. This commitment is structured around three areas: learning and talent development, health, safety and well-being, and inclusion and diversity.

Learning and Talent Development

To attract and retain talent, Septodont has made learning a strategic priority by deploying dedicated tools and programs that support skill development throughout each stage of an employee's career.

Investing in Growth through Tailored Programs

At Septodont, continuous learning is embedded in our culture, driving performance and engagement across the Group. We offer our teams a variety of opportunities to support their professional growth: from formal and digital training to on-the-job learning and tailored development paths. Since 2023, we've strengthened our approach by building a dedicated team of L&D professionals and introducing new tools and programs aimed at enhancing employee skills and capabilities.



Expanding Access to Learning with Septodont University

Our Septodont University (called "S&U" for "Septodont & You"), is a cornerstone of our learning strategy. Designed in 2024 with input from experts across the Group, it offers an intuitive, accessible space for every employee to take charge of their development.

With S&U, our teams can access tailored training, follow structured learning paths through thematic Academies (such as Sales or Project Management), and explore personalized content aligned with their roles and goals. The platform also supports regulatory watch and compliance training, helping teams stay aligned with industry standards.

S&U also connects to external tools like Speexx (for language learning and professional communication) and KnowBe4 (for cybersecurity awareness).

Available on desktop, tablet, and mobile, the platform makes learning possible anytime, anywhere. This platform reflects our long-term commitment to making development a shared, strategic, and daily priority across the Group, a key factor of performance and engagement.



Virginie Outerovitch, Global Learning & Talent Development Director

At Septodont, continuous learning fuels individual growth and collective success. Through S&U, Academies, and robust programs, we empower employees to take ownership of their development, foster engagement, and drive performance across the Group.





Supporting Careers through Internal Mobility

We encourage internal mobility as a way to foster professional development. We actively promote all forms of mobility, whether functional or geographical. Inter-site moves, including international assignments, offer valuable experiences to many employees. These opportunities help cultivate a diverse and global mindset, while supporting career development and strengthening our international capabilities.



Hector Pereira, Maintenance Manager

Being transferred from Brazil to Canada was a key moment in my career. Septodont's support made this transition possible and meaningful.

It allowed me to grow professionally and continue contributing to a company that truly values its people.

Creating Opportunities for Purpose-driven Professionals

Beyond developing and retaining our teams, we strive to attract high-potential external candidates. We welcome both emerging professionals and experienced experts to enrich our capabilities and support our long-term vision.

Fostering Engagement through Culture and Dialogue

Communication, career development, and a caring culture encourage strong team engagement. Team events throughout the year reinforce this dynamic.



77%

of our employees recommended Septodont as a great place to work, reflecting a strong sense of pride and belonging. (Gallup Survey, 2024).

Ensuring Safety, Health and Well-being at Work

We are creating a safe and healthy workplace, expanding our focus from safety to holistic well-being.

Prioritizing Safety across all Sites

Industrial activity involves risks, which is why Septodont applies a rigorous safety policy across all sites.

Local Environment, Health and Safety (EHS) teams oversee procedures to prevent workplace accidents and ensure safe working conditions.

Risk evaluation, regulation watch, prevention measures and action plans, but also safety training, are key elements of an efficient safety management system. Prevention is also reinforced through different regular initiatives and events (e.g., Safety Week...) with interactive workshops and communications that raise awareness and promote shared responsibility for workplace safety.



Benoît Musquar, EHS Site Manager

The safety of our employees is a priority for Septodont. Our EHS teams are mobilized to support the various departments on technical projects and strengthen our fundamentals, such as risk management and regulatory compliance. We also ensure that our employees receive medical and social support and that we are prepared to deal with any emergency at our sites.

As part of our approach to continuous improvement, we conducted an external audit in 2024 on our safety culture. Various levers have been identified to further improve our performance in the coming years.

Supporting Physical and Mental Health

We actively support the physical and mental well-being of our teams through targeted initiatives and expert partnerships. In collaboration with Qualisocial, a specialist in workplace health and engagement, we are shaping a Group-wide quality of life at work policy. Current initiatives include psychological support, social assistance, and health awareness.

Diversity as a Driver of Innovation

Diversity is a source of strength and innovation. Our inclusion and diversity policy transforms regulatory obligations into real opportunities for performance and progress.

Advancing Equality across the Group

At Septodont, equal opportunity is a strategic priority that goes beyond legal compliance. It is a matter of fairness and inclusion.

In France, our pilot region for gender equality, we have implemented a proactive approach to ensure fairness in pay and career development. Annual salary reviews, oversight of salary increase processes, and dedicated support for women returning from maternity leave are just a few of the measures in place. These efforts have led to consistent progress, with a gender equality index of 95/100 in 2024 (up 20 points since 2018) and 55% of women in managerial roles. A global strategy is now being developed to extend this approach to all countries where the Group operates.

In Canada, our teams align with the country's multicultural values by actively recruiting individuals from underrepresented ethnic groups, including Indigenous and Métis communities.



Amarens Sleeuw-Moerkerken,
General Manager - Benelux & Nordics

When I joined Septodont as National Sales Manager, I was encouraged to grow and unlock my full potential.

Just three years later, I was promoted to General Manager for Benelux & Nordics. Septodont's commitment to people development and diversity has empowered me to thrive as a leader.



Supporting Caregivers

Building on our disability inclusion efforts, we have launched an initiative in France to support caregivers.

We also aim to raise public awareness and encourage companies to address this emerging issue. The reflections are based on the results of an internal survey, as well as the assistance of advisors who lead working groups.

Promoting Disability Inclusion

In France and Brazil, where legal frameworks support disability inclusion, Septodont goes beyond compliance to champion inclusive practices. We focus on recruitment, retention, and awareness, with initiatives across all teams to foster a culture of inclusion. Our efforts have yielded measurable results.

8.7%

of our employees in the Greater Paris Region are identified as having a disability.

12.9%

at Sofic, our site based in Mazamet, France.



We were honored with the World Economic Forum's 2024 New Champions Award for Diversity.

Septodont also contributes to broader sector progress through partnerships with the Movement of intermediate-sized enterprises (METI), and Agefiph, a French organization that promotes the employment of people with disabilities.



Suzanne Faria, Vice President,
Human Resources, EMEA & APAC

Septodont's approach to disability has been in place for 5 years.

It gained momentum with the creation of our Mission Handicap (Disability Program) and a dedicated role that have enabled concrete progress, building on 3 complementary dimensions: supporting employees with disabilities, raising awareness to create an inclusive culture, and supporting other mid-sized companies in developing their disability employment policies.



Septodont drove the creation of the second edition of the handbook "Disability and Skills at Work", a guide for mid-sized company executives to assist them in developing and implementing inclusive practices.



~ Preserve Nature

Acting for the Planet is Acting for the Health

Caring for the planet means caring for the people. As a healthcare company, we understand the connection between planetary well-being and human well-being. We also recognize our corporate responsibility to make environmental issues a strategic priority.

This commitment drives us to focus on three areas: ensuring a low-carbon transition, protecting water resources, and preserving biodiversity.

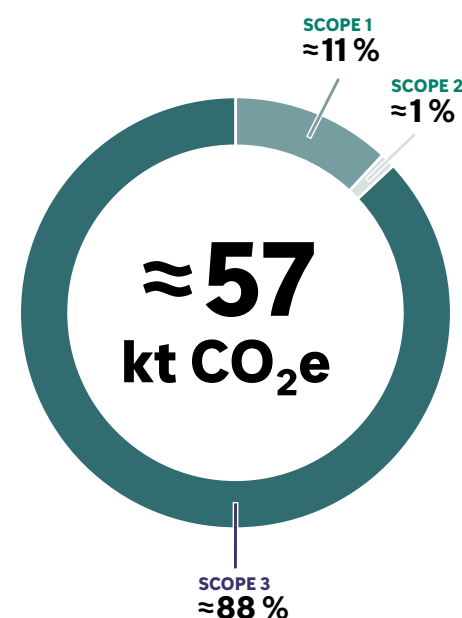
These priorities translate into concrete actions across our value chain, as we work to build a more sustainable model for the years ahead.

A Long-Term Commitment to Climate Action

The Septodont Group is committed to a low-carbon future, in line with the Paris Agreement, a global treaty aimed at limiting global warming.

We are taking actions through different levers, such as improving energy and production processes, embedding ecodesign principles, adopting sustainable purchasing and responsible shipping, and rethinking employee mobility.

Global Vision Carbon Footprint 2024



Our target by 2032:

-50%

reduction of direct (Scope1*) and energy-related (Scope 2*) greenhouse gas emissions compared to 2022 levels.

Our 2024 result, compared to 2022:

-8.4%

reduction in greenhouse gas emissions (scopes 1 & 2*).

* Scopes 1 and 2 are categories defined by the Greenhouse Gas (GHG) Protocol market-based approach, a widely-used international standard for measuring and managing greenhouse gas emissions.



Designing to Reduce our Impact

In order to reduce the carbon footprint of our products, we integrate ecodesign principles throughout the lifecycle of our products, from raw materials to end-of-life.

We have initiated efforts to improve existing products and embed ecodesign into our innovation process through a dedicated Ecodesign Program. This approach means designing future products with sustainability in mind, and we are committed to strengthening it in the years ahead.

To support our commitment to ecodesign, we use Life Cycle Analysis (LCA) to better understand the environmental impact of our products. For example, in 2023, a LCA of our dental cartridges, which represent over 80% of our revenue, identified the packaging, followed by the energy-intensive process of producing Water For Injection (WFI) as the main contributors to environmental impact.

A Low-Carbon Strategy Driving Measurable Impact

Septodont has made low-carbon transition a top priority. Our strategy is guided by rigor, driven by efficiency, and fueled by collective dynamism.

Our roadmap is guided by recognized frameworks that ensure a rigorous and science-based approach. These include the Accelerate Climate Transition (ACT) Step-by-step® methodology, developed by ADEME and CDP, which supports the development of robust, long-term strategies tailored to our business. We have also committed to defining our emissions trajectory based on the Science-Based Targets initiative (SBTi) methodology, to ensure it is in line with the Paris Agreement.

Our strength lies in a collective engagement, grounded in a shared understanding of environmental challenges and solutions. Because action begins with awareness, employees participated in climate-focused training sessions in 2024, including the Climate Fresk, the Pitch Climat, and the Septodont Climate Academy. Key departments are now rolling out their own action plans. This practical, hands-on approach ensures that our strategy is not only ambitious, but also actionable.



Manon Wasylec, Environmental Project Manager

As our direct operations are where we have the strongest influence, our initial focus was on building the roadmaps to effectively cut our direct emissions mainly linked with energy use. We are already witnessing the first results and are now confident that we can reach our 2032 target with the projects in motion.

Because our largest impacts are, however, occurring through our value chain, we are currently working on setting a Science-Based Targets covering all three emission scopes.

Unwilling to delay effective results, we have already built low-carbon action plans with key impact functions to decarbonize our value chain in the short and longer-term.

Among others, we are making good progress on freight decarbonization and on fostering responsible procurement, cleaner mobility and low-carbon IT.



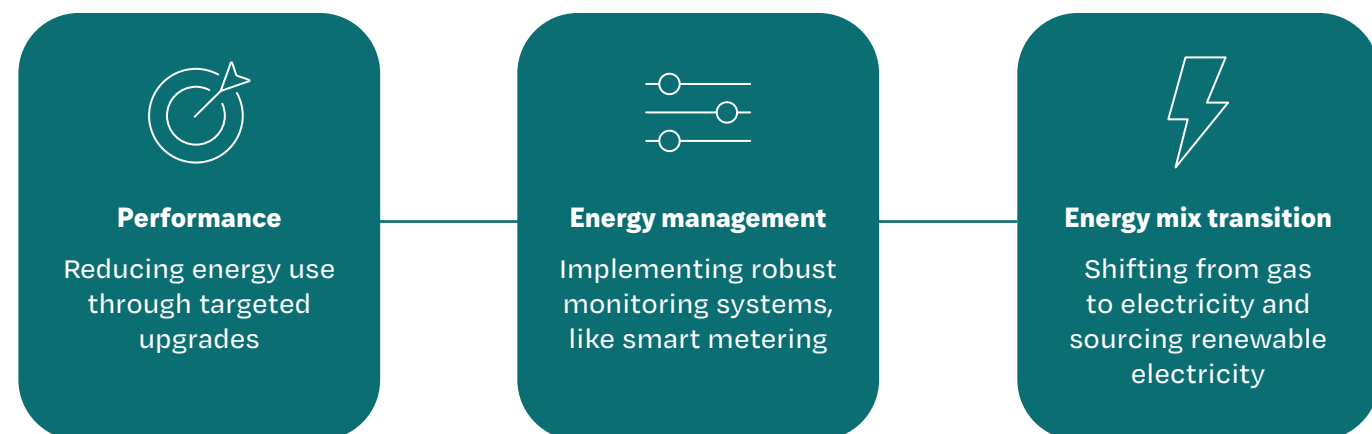
Powering Change: Responsible Energy and Production

Septodont is building a more sustainable and resilient industrial model, from comprehensive energy audits to renewable sourcing.

Our two largest facilities, Saint-Maur-des-Fossés (France) and Cambridge (Canada), account for nearly 80% of our Scopes 1 and 2 emissions.

To reduce operational emissions, we launched a global energy strategy across these key industrial sites. Each site began with a detailed energy audit, leading to tailored plans to cut emissions and improve energy efficiency. Both major sites now follow 10-year Low-Carbon Master Plans targeting a 50% carbon emission reduction by 2032.

Our three main reduction levers:



All French sites now source 100% of their electricity from renewable sources. We are also investing in greener buildings, with BREEAM and LEED certifications.



Andrea Weido, Senior Environmental, Health & Safety Manager

In 2024, we focused on developing a roadmap to guide our decarbonization strategy and initiatives. We set out to predict the energy consumption and associated emissions from our expanding operations in Cambridge and identify new conservation measures and alternative energy options that we may implement between 2025 and 2032 in an effort to help achieve the Group level target of 50% reduction in 2032 compared to 2022.

It is the responsibility of our organization to do our part to manage climate change and I am committed to leading this effort. We hope to make great strides in the coming years!



Driving Low-Carbon Logistics



As Septodont ships products to over 110 countries, reducing freight emissions is essential to shrinking our overall carbon footprint. We aim to cut CO₂ emissions from freight leaving France by 16% over three years.

In 2024, we joined FRET21, a French initiative that helped us build a roadmap that includes reducing air freight, improving truck loading, using biofuels and selecting certified carriers with strong environmental credentials. A similar approach will be launched in 2025 in Canada.



Thomas Chessel, Director of Supply Chain

For an international company, the Supply Chain plays a key role in achieving our carbon reduction target.

Our teams are actively engaged on this topic and we are currently leveraging four key optimization drivers: changing the mode of transport, reducing travel distances, optimizing load rates and delivery frequency, and selecting freight carrier partners who share our commitment. This effort requires strong collaboration both externally with carriers and internally with our customer service department to assess the impact on Septodont's customers and lead the change together.



Cécile Arnaud, Senior Director of Customer Operations

As we move toward more sustainable operations, we must also continue to meet the evolving needs of our distributors and the markets we serve.

It requires more than technical solutions - it calls for strong and continuous collaboration across all teams. Sales, operations, and support functions: each plays a vital role in helping our distributors understand and adapt to these changes.

Our objective:

-16%

reduction in carbon emissions from transport departing from France between 2023 and 2026.

Encouraging Low-Impact Commuting

Employee mobility is our second-largest source of transport emissions. To reduce its impact, Septodont promotes low-carbon commuting through carpooling in France and Canada, electric bike fleets for inter-site travel and mobility agreements that support greener habits.

Protecting Water Resources

Water is both a vital natural resource and a key ingredient in our injectable products. As global water stress increases, we are reducing our overall consumption of this precious resource, even as our production continues to grow.

Our objective:

-15%

of water consumption by 2030 (based on 2022 levels).



Driving Water Efficiency across our Sites

We apply the same structured approach to water as we do to carbon. External audits were conducted in 2022 and 2023 at our two largest industrial sites, which together account for over 85% of our water use. These audits revealed areas for improvement and guided targeted action.

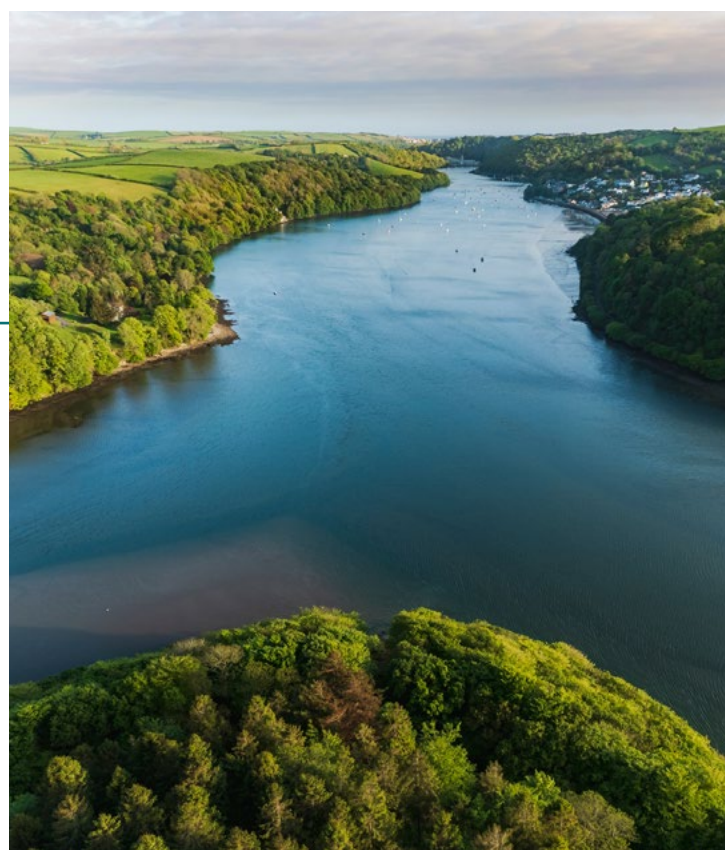
Key improvements include upgrading cooling systems to prevent water loss, reusing sterilization condensates, and replacing osmosis devices and distillation systems. Weekly monitoring now tracks progress and supports our long-term water stewardship goals.



David Sauvaget , Site Technical Director

Since 2023, the Saint-Maur-des-Fossés site has made water conservation a strategic priority. In 2024, the arrival of a dedicated Energy-Water Expert accelerated progress by enabling a precise mapping of water usage, the deployment of a detailed metering plan, and the implementation of weekly monitoring.

In the pharmaceutical industry, water and energy are intrinsically linked. By targeting water savings, we also contribute to reducing energy consumption. Together with our engineering teams, we have developed a comprehensive action plan supported by a clear investment roadmap. This initiative is expected to reduce the site's overall consumption by approximately 30% over the coming years.



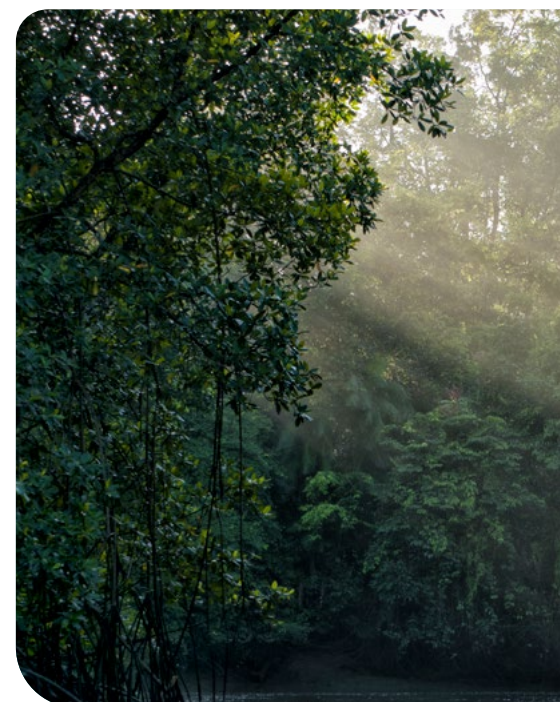
Acting for Biodiversity

Biodiversity is under growing pressure, yet vital to ecosystem resilience. In 2024, Septodont deepened its commitment to biodiversity through a two-tiered approach: a global impact assessment of our value chain, and a biodiversity audit at our Saint-Maur-des-Fossés site. This audit will guide a future action plan.



Thatianne Urbainski, TDV's Environmental Committee Coordinator

In 2022, we created an annual tree planting program that will contribute, at our level, to the preservation of biodiversity and carbon sinks. It all started with planting a few trees in the factory yard, then we expanded to neighboring areas, such as riverbanks, in agreement with the Pomerode city council. Between 2022 and 2025, 1,200 trees were planted, and we are continuing!



Supporting Forests with a Regenerative Vision

As part of our biodiversity efforts, we support forest preservation through long-term philanthropic action. In France, the Septodont Foundation partnered with the National Forest Office (ONF) to plant 15,000 trees annually under a three-year agreement. This regenerative approach helps restore ecosystems for future generations.

In 2024, we also took part in a collaborative effort led by the Fondation de France and Anyama to develop a shared framework for sustainable forest management in France. This initiative, unveiled in 2025, promotes a systemic and inclusive approach to protecting forest ecosystems.



Nurture Solidarity

Giving Back with Purpose

Philanthropy is deeply rooted in Septodont's values and history. We believe in creating a positive, local and lasting impact for the communities around us. Each year, we allocate 0.5% of our turnover to charitable initiatives. This commitment reflects our desire to act for the common good and give back to society.

Since 2018, the Septodont Foundation has been an essential driver of this mission, supporting long-term partnerships and donation programs across four areas: access to dental care, inclusion, emergency relief, and culture. Our approach is collaborative, grounded in trust, and built to last.

fondation
septodont

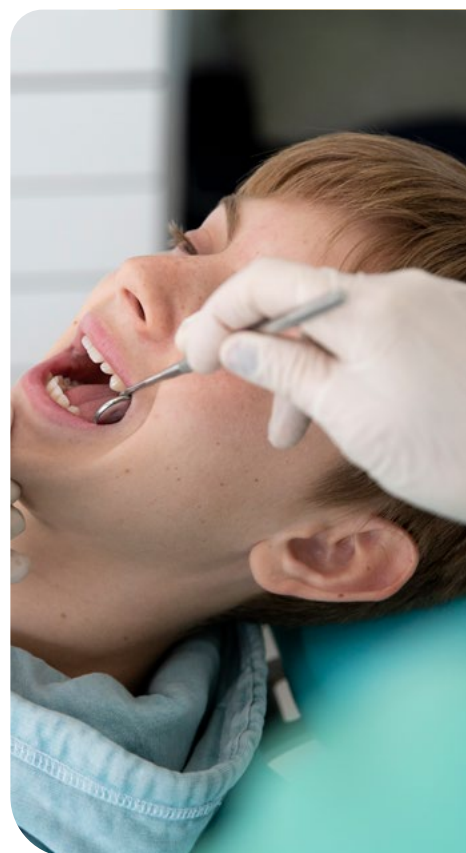


Expanding Access to Dental Care

Oral health is essential to overall health. Yet, too many people still face barriers to basic dental care, whether due to cost or lack of nearby providers.

At Septodont, we believe it is our responsibility as a health company to play a role in helping change this situation. Across the world, we support healthcare with long-term partnerships that provide free or low-cost care to underserved communities.

Through mobile clinics and non-profit networks, our goal is to reduce health inequalities and bring lasting relief to those who need it. We also support efforts to raise awareness about preventive care and encourage regular dental checkups as part of a healthier lifestyle.



Supporting Dental Clinics that Make a Difference

For over a decade, Septodont has partnered with dental centers to improve care for vulnerable populations. We donate anesthetic products and help fund renovations that make clinics more accessible and better equipped.

One example is our ongoing support for Sunbeam's Specialized Dental Clinic in Kitchener, Ontario, Canada. In 2024, the clinic added a ceiling lift and adaptable treatment chair, enabling safer care for individuals with developmental disabilities. It serves residents and families across the Waterloo Region, offering preventive and restorative treatments in a welcoming, inclusive space.

In the United Kingdom, we work with Dentaïd The Dental Charity, which ran nearly 896 clinics in 2024 and treated over 6,000 patients. Septodont's support includes funding, materials, and even operational space for Dentaïd's team in Maidstone, Kent, where one of Dentaïd's mobile units is based.

Empowering through Training and Awareness

Training and awareness campaigns help improve dental practices and protect patients' health. In 2024, Septodont supported the International Odontological Association and the World Health Organization in Madagascar and Laos to prevent infectious diseases during dental care.



Bringing Dental Care on the Road

Access to dental care is sometimes out of reach for many vulnerable populations. That's why Septodont supports initiatives that bring essential dental services on the road.

For many facing homelessness, poverty, or social exclusion, traditional clinics can feel intimidating, inaccessible, or unaffordable. Dental buses, fully equipped mobile clinics, offer a practical solution by delivering free or low-cost dental care where it's needed. Septodont supports these efforts through long-term partnerships in the UK, France, the Netherlands, and Poland.

In France, we support the Bus Social Dentaire, an initiative launched by the Ordre National des Chirurgiens-Dentistes (French National Dental Council). Thanks to our help, the bus now operates weekly in the Greater Paris Region, offering urgent care to patients without social coverage and conducting outreach in disability centers.

These partnerships reflect our belief that oral health should never be a privilege. Care must meet people where they are.



8

partnerships with NGOs and associations in dental health to support thousands of patients.



Mike Cann, UK Managing Director

Our philanthropic partnership with Dentaïd aims to establish a lasting relationship beyond simple funding. We collaborate with their local team in Southeast England and their clinical volunteers who operate from our first mobile dental unit installed in our car park. "Annie" also accompanies us at trade shows, allowing Dentaïd to recruit volunteers while showcasing our collaboration and making our team proud.

We plan to expand this partnership with "Nestor", our second vehicle, to cover other regions.



Valérie Maximin, Coordinator at the Bus Social Dentaire Association

The support of the Septodont Foundation has played a decisive role in expanding the reach of our mobile dental bus. Thanks to this partnership, we have been able to provide emergency dental care and preventive services to vulnerable populations, including students in precarious situations, the elderly and people with disabilities. This collaboration has yielded tangible results: pain relief, restored dignity, and sustainable access to dental care.

We remain fully committed to continuing this partnership with the Septodont Foundation so that, together, we can reduce inequalities in access to healthcare and offer a better quality of life to those who need it most.

Standing with Local Communities

Beyond our dedication to dental care, Septodont is committed to supporting disadvantaged communities more broadly.

Across the countries where we operate, we partner with local organizations to address urgent social needs, from access to education and digital inclusion to support for refugees and vulnerable families. In 2024, we deepened our engagement through several initiatives carried out in collaboration with non-profit partners.

Supporting Inclusion through Education

Septodont supports organizations that promote equal opportunity and social inclusion.

In France, we co-founded the Social Digital School in 2017 in partnership with the city of Saint-Maur-des-Fossés and Simplon.co.

Dedicated to people without jobs or qualifications, the school offers free six-month training courses in digital professions such as web development, IT support, and network administration. Over 100 learners have already completed the program, with strong job placement outcomes.

In Brazil, we partner with the Joanna de Angelis School, which provides quality education to 250 disadvantaged children near our Catanduva facility.



Standing Strong against Cancer

Septodont supports cancer care through local partnerships and donations. In France, we back RoseUp, a non-profit organization that informs, supports, and defends the rights of women affected by cancer.

In Canada, we contribute to osteosarcoma research and provide medical equipment to Cambridge Memorial Hospital in Cambridge, Ontario, located near our facility.



800

women supported by RoseUp in France.

Helping Refugees Build their Future



We back programs that help refugees build new lives in France, supporting their social, professional, and personal integration.

In Val-de-Marne, near our Saint-Maur-des-Fossés site, the Septodont Foundation works with Emmaüs Solidarité to support their journey toward integration. Emmaüs Solidarité is a non-profit organization that provides shelter, social support, and pathways to autonomy for people facing extreme hardship.

Together, we have built a five-month program tailored to the needs of refugees and asylum seekers. It combines French language classes, digital literacy training, job search techniques, and cultural outings. To foster confidence and social bonds, participants also take part in sports and theater workshops.

The program is designed to help participants gain essential skills for daily life and employment, while also creating space for social connection. This initiative also reflects our commitment to act locally while embracing global challenges.



900

hours of French courses delivered.



Jérôme Darribère, General Delegate of the Septodont Foundation

In today's turbulent world, and always looking to expand our solidarity partnerships, taking action to support refugees under international protection, uprooted from their countries, is a new initiative aligned with our values.

We help men and women from all countries arriving in Val-de-Marne, France, to integrate.



Lotfi Ouanezar, Executive Director, Emmaüs Solidarité Association

Septodont has enabled us to develop our AGIR initiative – Accompagnement Global pour une Insertion Réussie (Comprehensive Support for Successful Integration) – in the Val-de-Marne region.

This initiative targets beneficiaries of international protection and Ukrainian refugees by teaching them professional French and providing support to facilitate access to employment. Thanks to its strong local presence, the Septodont Foundation has enabled us to meet new partners.

93

refugees under international protection benefited from the program in Val-de-Marne between 2022 and 2024.

Acting Fast in Times of Crisis

In a world marked by growing instability, Septodont supports humanitarian organizations that deliver urgent care to people affected by crisis.

We closely monitor global emergencies and partner with trusted international NGOs to ensure our support is timely, effective, and impactful. In this high-pressure field, where needs are immediate and logistics are complex, we provide essential medical supplies and funding to help relief teams respond without delay.



Supporting Emergency Relief with Handicap International



From 2022 to 2024, the Septodont Foundation partnered with Handicap International to support emergency interventions in conflict zones. This respected international NGO provides critical aid to displaced, injured, and vulnerable populations, including people with disabilities. Our partnership helped fund rapid-response missions in Ukraine, Gaza, and Lebanon.

These missions delivered psychological first aid, mobility equipment, medical supplies, and public safety education. In Ukraine, support included trauma care and mental health services. In Gaza and Lebanon, teams provided emergency kits and activities tailored for children.

Together, we help make sure humanitarian aid reaches those in need, right when they need it.



Teaming Up for Emergency Dental Care

In crisis situations, access to dental care is often delayed or severely limited. To help meet this need, Septodont developed an emergency dental kit containing 10 essential medicines, designed for rapid deployment. These kits have been sent to areas such as Kabul and distributed globally through Tulipe, a non-profit created by the French pharmaceutical industry in 1982.



Septodont has supported Tulipe since 2020, contributing products and funding to strengthen emergency responses. Jérôme Darribère, General Delegate of the Septodont Foundation, also serves on Tulipe's board, reinforcing our commitment to fast, coordinated humanitarian action.

125

emergency kits distributed in 2024 benefiting over 10,000 patients.

Preserving and Enriching Cultural Heritage

Our cultural patronage reflects the long-standing commitment of Henri Schiller, President of Septodont's Management Board, to preserving and enriching a unique cultural heritage.



Henri Schiller, President of Septodont's Management Board

Outside of my work-related commitments, I devote a lot of my time to cultural activities. I have always been passionate about artistic activities in all shapes and forms. I am convinced that it is important to enrich national collections of museums and libraries. They bring together passionate and curious people in the same place at the same time.

It is important to me that Septodont contributes to enlarging the museum's collections, thanks to its financial contributions.

For over 35 years, we have supported the Louvre Museum and the French National Library, contributing to acquisitions, exhibitions, and research programs.

We also aid "La Chaire du Louvre", an annual lecture series that fosters dialogue between Eastern and Western art traditions, and support "Le Serment d'Opéra", a program bringing lyrical and choreographic arts into hospital settings.

Locally, we have partnered with the municipal theater of Saint-Maur-des-Fossés, home to one of our facilities, for the past four years, providing financial support for artistic projects, cultural outreach, and community engagement. These initiatives demonstrate our belief that culture is a cornerstone of social and collective memory.





Cultivate Trust



Care for our People



Preserve Nature



Nurture Solidarity

Our CSR strategy is structured around four complementary pillars that cover the full scope of our responsibilities as a healthcare company.



Photo credits

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